

Boarding Policy

OWNER INFORMATION

First and Last name: _____
Home Address: _____

PATIENT: _____

Acct#/Folder# _____

Phone Number: _____

Vaccination requirements:

All vaccines must be given by a licensed veterinarian. Proof of veterinary given vaccines can be handed to us as a hard copy, email or faxed. If any required vaccine becomes out of date during your pets stay, we will be required to have our on-staff doctor administer the appropriate vaccine to your pet. This ensures proper health and safety measures have been achieved while in our care. We also require pets to be properly treated for internal and external parasites.

All pets: if oral medications need to be administered there will be a \$4.00 charge per day. _____ Int.

Canine: Distemper, Leptospirosis, Rabies and Bordetella _____ Int.

Feline: Distemper, Leukemia and Rabies _____ Int.

****Please understand there will be additional charges if your pet is presented with fleas; they will be provided with the appropriate treatment as well as if your pet's vaccines become out of date, our on-staff doctor will be required to perform an exam and administer the required vaccine**** _____ Int.

Our boarding facility is set up with 3 different boarding zones. We have a designated cat room, supplied with individual stacked kennels, a small to medium sized dog room which is also lined with stacked kennels and our last room is supplied with large run pens reserved for large breed dogs.

To ensure best patient care all pets will be boarded in the appropriate kennel for their size. On some occasions we will allow pets from the same household to board together, per owner request. However, if at any given time the staff feels these pets should be separated, we will do so for the safety of the patient and staff.

*Due to changes in their environment, it is not always obvious when 2 pets become agitated with one another and that's when accidents can happen. Pets in our facility are not under a constant supervision and signs can easily be missed. If you decide you want your pets to be boarded together and an incident occurs, YOU the pet owner assume TOTAL responsibility and give advanced consent to their treatment. If such an incident happens you will be notified immediately, if you do not respond promptly then our doctors will have to move forward with basic treatment until contact with you is made. Failure to give consent will result with the patients boarding separately. Our boarding consent form provides space for your detailed instructions in that regard. _____ Int.

Reservations:

We ask that you make reservations in advance to ensure availability. Reservations must be made in person. It is very important that when making the reservation you are aware of the Drop-off and Pick-up date. With these reservations being made there is little to no wiggle room in our facility for early drop-off or late pick-ups.

We require a deposit of half the total cost for the duration of your pet's stay. _____ Int.

If your pet has not been picked up on their designated "pick up" date, we will charge a late fee of \$10 per night on top of the normal boarding cost for the additional nights spent in our care. _____ Int. We do understand there are sometimes unforeseen circumstances that can prevent you from picking up on time, in which case, we do ask that you call us as soon as humanly possible, to allow us to make every effort to work with you in reconfiguring your pets' arrangements. At this time, we will accept payment for the remaining balance for your pets' stay as well as the additional time they will remain in our care.

Deposits are refundable up to 3 days prior to the drop off date. _____ Int.

Agreement to these terms (Signature)

Date